

THE BEHAVIORAL HEALTH INITIATIVE IS MAKING A DIFFERENCE!

THREE AREAS OF FOCUS

WORKFORCE
DEVELOPMENT &
COMMUNITY
EDUCATION

COMPLEX CASE
CONSULTATIONS

COLLABORATION &
COORDINATION

Behavioral Health Specialists are training the workforce and the community¹

1,033

workforce and community training events held between July 2016 and September 2018

26,094

participants trained between July 2016 and September 2018

72%

of participants improved the way they do their work as a result of the training

81%

of training participants gained confidence in their ability to meet the behavioral health needs of older adults and people with disabilities

Complex case consultations help consumers with cross-system care needs²

1,540

complex cases Specialists consulted on between October 2017 and September 2018

43%

of consultations were unplanned; the remaining 57% occur on a regularly scheduled basis

89%

of stakeholders consider complex case consultations to be successful

7+

average problems or issues per consumer on a complex case

Stakeholder groups are collaborating and coordinating³

387

stakeholders responded to a survey for the evaluation of the Initiative in 2018. This is an increase from 234 who responded in 2017

67%

of stakeholders surveyed in 2018 feel the Initiative is a priority for their organization

44%

of stakeholders surveyed in 2018 reported they had participated in a complex case consultation with a Specialist since June of 2015

88%

of stakeholders reported that the majority of participants involved in the Initiative were very committed to improving services for this population

Footnotes

1. The source of training data include: (1) training rosters provided by the Behavioral Health Specialists for each training event, (2) post-training surveys within one week of the event and (3) follow-up surveys two months after the training between October 2017 and June 2018. Number of participants trained is not a unique count; individuals who attended multiple training events are counted as participants for each training event separately.
2. Complex case consultation data are collected by the Behavioral Health Specialists and submitted along with their quarterly reports. Since the data collection tool was piloted in September 2018, additional problems and issues have been added to the list of reportable options on these tools. The count for average number of needs does not include any open-ended issues that were submitted as comments. Consequently, the average reported is a lower-bound for the estimated number of problems/issues.
3. Stakeholder opinions presented are obtained from results of the annual stakeholder survey fielded in early 2018 as part of the evaluation of the Behavioral Health Initiative for Older Adults and People with Disabilities. This convenience sample consists of contact lists provided by the Behavioral Health Specialists as well as additional stakeholders identified by the evaluation team.